

JMU STUDENT INFO GUIDE

*Check with a Property Manager or your lease agreement to see which utilities apply to your rental. You will want to set utilities up at least 48 hours before your lease starts. You will not receive keys to your rental until all utilities are set up per your lease agreement.

Off-Campus Housing <http://web.jmu.edu/ocl/listings>

- Offers services for:
Roommates – you can create a free profile to help yourself find roommates or sublets
Sublets
Furniture, carpools, and more

Having Roommate Conflict Issues?

- Off Campus Life offers conflict resolution assistance for any JMU student who lives off campus.

By appointment: Contact the office for Off Campus Life (OCL)

Phone: 540-568-6071

Email: ocl@jmu.edu

UDAP- Utility Deposit Assistance Program

- Sponsored by Off-Campus Life, Located in the Festival Room 2107 East Campus.

Phone: 540-568-6071

Email: udap@jmu.edu

<http://udap.jmu.edu>

HEC- Harrisonburg Electric

- For a new connection, you must call HEC at 540-434-5361
- Make sure to have the following:
 1. Full name
 2. Address to be connected
 3. Date to be connected (lease start date- located on the 1st page of your lease)
 4. Social security number
 5. Contact phone number

Comcast Cable & Internet

- Call our local Comcast Rep for all the latest and greatest specials!
Taylor Laughlin 434-566-1973

Shentel/Access Media 3 (Hunters Ridge, JM Apts & Some Foxhills)

- 866-263-0853 or www.AM3INC.com



Water Services for Hunters Ridge & Madison Manor

- Public Utilities: 800-366-0206

City of Harrisonburg –Water Department

- For a new connection, you must call 540-434-9959
- Make sure to have the following:
 1. Full name
 2. Address to be connected
 3. Date to be connected (lease start date-located on the 1st page of your lease)
 4. Driver's license
 5. Contact phone number
 6. Copy of your lease- 1st and last page only
 7. Fill out application for water service at www.harrisonburgva.gov

Columbia Gas (please check section 12 of your lease to see if you need this service or not) Connections are made through the main office in Richmond. OCL can help you with this process if need be.

Phone: 800-543-8911

Fax: 866-234-2879

Oil Heat-(please check section 12 of your lease to see if you need this service or not) If you have oil heat, check your Oil Addendum in your lease for specifics- your account must be set on 'automatic refill.' You may call any oil company of your choice, we recommend CL Custer. 540-434-8888

HPD Harrisonburg Police Department

When you have an emergency, dial 911.

Non emergency calls:

- 540-434-4436
- Party Registration: 540-434-4436
- Animal Control: 540-437-2670
- Crime Prevention: 540-437-2672
- Criminal Investigations: 540-437-2640
- JMU Police Dept.: 540-568-6913
- JMU Police Emergency Line: 540-568-6911

Harrisonburg Fire Department

- Administrative Offices: 540-432-7703
- Emergency: 911

Towed Vehicle Inquiries (please have your license plate or vehicle ID number ready when you call)

- 540-434-4436